ALUMNI ASSOCIATION presents

EXPEDITION TO

ANTARCTICA

Aboard the Five-Star Le Boreal
January 5 to 18, 2019

RESERVE BY JUNE 22, 2018

EARLY BOOKING SAVINGS
SAVE $2000 PER COUPLE

presents

SAVE $2000 PER COUPLE
Dear Alumni and Friends:

“Everything wears an aspect of unreality,” Ernest Shackleton wrote. “Icebergs hang upside down in the sky; the land appears as layers of silvery or golden cloud. Cloud-banks look like land, icebergs masquerade as islands…” Watch as normal human scales and reference points disappear amidst the grandeur of nature in its most pristine form, from extended sunrises that paint the icescape in soft shades of pink to the lingering golden light of the austral summer, where humpback whales, leopard seals and Adélie penguins mingle among sparkling turquoise glaciers and glimmering icebergs. Be among the fortunate few to discover Antarctica, and see how its spectacular illuminations reveal the mystique and contrasts of this unique place to those fortunate enough to visit on this extraordinary 14-day travel program.

Retrace the sea-lanes navigated by storied explorers Shackleton, Amundsen and Scott, who sought out the final frontier of “The White Continent.” Cruise for nine nights aboard the exclusively chartered, state-of-the-art, Five-Star, ice-class Le BORÉAL, one of the finest vessels plying Antarctic waters. With private balconies in 95 percent of its ocean-view, Five-Star accommodations and encompassing state-of-the-art ship design and technology, Le BORÉAL sets the highest standards in elegance and comfort.

The onboard expedition team of naturalists will guide you on excursions aboard sturdy Zodiac craft to explore the intricate ecosystems and marvelous nuances of the abundant wildlife found ashore, especially penguins and seals that have no fear of humans. A comprehensive schedule of exclusive and specially arranged lectures will enhance your Antarctic experience.

This once-in-a-lifetime, comprehensive program is the best Antarctic cruise value, featuring ocean-view accommodations aboard a Five-Star expedition ship and including all excursions and complimentary alcoholic and nonalcoholic beverages on board. It is simply the optimal cruising experience and sells out quickly year after year. Make your reservation now!

Sincerely,

Lisa Valentine
Director of UA Alumni Travel & Signature Events
The University of Arizona Alumni Association
www.arizonalumni.com/travel
lisaval@al.arizona.edu
Wildlife Conservation

The unique international Antarctic Treaty protects Antarctica’s wildlife and its natural habitats and provides a guide for visitors to this great continent, where no country has sovereignty.

To protect the fragile Antarctic environment, all travelers will go ashore in small groups, so as not to crowd rookeries, disturb nesting sites or disrupt research. All visitors will be asked not to remove—or leave—anything ashore.

U.S.
Saturday, January 5
Depart the U.S.

Buenos Aires, Argentina
Sunday, January 6
Arrive in cosmopolitan Buenos Aires and check into the Five-Star INTERCONTINENTAL BUENOS AIRES HOTEL, ideally located within walking distance of the landmark Palace of the Argentine National Congress. This evening, attend the Welcome Reception.

Buenos Aires
Monday, January 7
Birthplace of the tango, Buenos Aires is a city of diverse and dynamic barrios (neighborhoods). See the colorful La Boca district, Monserrat’s grand public buildings, historic Plaza de Mayo, Palermo’s lavish parks, Puerto Madero’s lively riverfront community and the charming old quarter of San Telmo.

Visit the city’s renowned Recoleta Cemetery—lined with ornate vaults and sculptures, this is the final resting place of Eva Perón, the legendary former First Lady of Argentina.

Buenos Aires/Ushuaia
Tuesday, January 8
This morning, fly to Ushuaia, the world’s southernmost city, capital of Tierra del Fuego and the gateway to Antarctica. Embark LE BORÉAL this afternoon and cruise through storied Beagle Channel, named for the ship that carried Charles Darwin on his South American voyages.

Attend the Captain’s Welcome Reception this evening.

Cruising Drake Passage
Wednesday, January 9, to Thursday, January 10
Cross the legendary Drake Passage and, upon reaching the Antarctic Convergence, watch for seabirds and breaching fin and humpback whales feeding on plankton and krill brought to the surface by cold Antarctic currents merging with warmer waters of the South Pacific and Atlantic Oceans.

Your expedition team of naturalists will present insightful lectures, preparing you for your first landing in Antarctica. During the evening, enjoy the lingering twilight of the Antarctic summer.

Cover photo: Expert-led Zodiac expeditions offer intimate glimpses of the craggy crescent peaks and intricate ice floes that characterize the remote Antarctic landscape.

Photo this page: Majestic nature endures in “The White Continent,” where an international treaty limits the number of visitors to sustain the pristine ecosystem.

The southern giant petrel spends most of its life at sea but is known to return to the same nest annually.

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The southern giant petrel spends most of its life at sea but is known to return to the same nest annually.
Please note that the ship’s cruising pattern and positionings are dependent on weather, ice and sea conditions and are subject to change.

Cruising Antarctica
Friday, January 11, to Tuesday, January 15
Cruise below the 60th parallel south to the outer shores and islands of the Antarctic Peninsula, Earth’s last frontier. Here, explore some of the world’s most pristine wilderness, where towering mountains of ice and volcanic rock create precipitous coastlines and islands, and ever-changing patterns of ice stretch toward the boundless blue horizon. In this seemingly harsh environment, a vast array of marine wildlife flourishes, including millions of penguins, countless seabirds and thousands of seals and whales. An otherworldly topography of volcanoes and glaciers, populated with riveting wildlife and historic outposts, unfolds—completely immersing you in the irresistible nuances of Earth’s most inaccessible continent for the complete Antarctic experience.

Cruise through breathtaking, glacier-lined Neumayer Channel to rugged Goudier Island. Visit Port Lockroy; nestled among serene mountain peaks as high as 6000 feet, the port was originally constructed in 1944 by an eight-man team as an intelligence post for British espionage during World War II and converted into a whaling station and scientific base in the 1950s, and its surrounding grounds are populated by blue-eye shags and gentoo penguins. Gain insight into the daily activities of past researchers at the living museum known as “Base A” and mail a postcard stamped with an Antarctica postmark from the official British Post Office.

Rocky Jougla Point on Wiencke Island offers a rare opportunity to view the skeletal remains of an adult blue whale and to see populous colonies of gentoo penguins and kelp gulls that inhabit the entire region. Call at Petermann Island, the southernmost point of your journey, and watch its thriving rookeries of Adélie and gentoo penguins and blue-eyed shags.

Flanked by sheer cliffs of towering glaciers between the Antarctic Peninsula and Booth Island, cruise through the Lemaire Channel, where seven majestic miles of mountains and interweaving patterns of ice floes brim with wildlife. Listen for the low rumbling of Rudolf Glacier as it calves slabs of ice into Neko Harbor, named for an early 20th-century whaling boat. Surrounded by soaring glaciers and snow-covered mountains, this spectacular harbor is one of the most dramatic sights on your expedition. Here, make your first “continental landing” in Antarctica.

In contrast to sociable Adélie penguins, who congregate in large colonies, the leopard seal cherishes his solitude and independence.

In Paradise Bay, crystal cliffs of ice descend from sky-bent mountains into the iceberg-laden waters along the Antarctic Peninsula’s western coast. Named by 19th-century whalers who sought shelter in its coves, it is an ideal sanctuary for
marine wildlife including humpback whales, crabeater seals and Cape petrels.

**Deception Island**, actually the rim of a dormant volcano crater, encircles the Port Foster caldera, where the ship enters through Neptune’s Bellows, a sublime harbor ringed by snowcapped peaks and sheer cliffs. In **Pendulum Cove**, see the steaming, geothermally heated shallows. Observe the amazing colony of tens of thousands of chinstrap penguins at Baily Head. Then walk along the black sand beaches of **Telefon Bay** to nearby craters, for firsthand insight into the pivotal volcanic activity that created the island and shaped the natural history of the region.

One of the smallest but most beautiful of the South Shetland Islands, crescent-shaped **Half Moon Island** is known for its craggy volcanic rock formations and tranquil lagoons. It is also the site of Cámara Station, a base monitored by Argentine biologists studying regional wildlife. Here, observe the antics of the island’s colony of chinstrap penguins.

Relax and reflect on board as the ship turns north, and attend the Captain’s Farewell Reception.

**Cruising Drake Passage/ Ushuaia, Argentina**

**Wednesday, January 16**

Cross the Drake Passage and enjoy lively, informative discussions with the ship’s naturalists. Watch for endangered albatross and the many different species of petrels as you cruise across the Antarctic Convergence.

**Ushuaia/Buenos Aires**

**Thursday, January 17**

Disembark in Ushuaia and fly to Buenos Aires. Continue on the Iguazú Falls Post-Program Option with an overnight stay in Buenos Aires or depart for the U.S.

**U.S.**

**Friday, January 18**

Arrive in the U.S.

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**Iguazú Falls Post-Program Option**

The UNESCO World Heritage site of Iguazú Falls is one of the world’s most incredible natural wonders, where more than 275 spectacular waterfalls span nearly two verdant miles of the Argentina-Brazil frontier, cascading from as high as 270 feet through one of South America’s last remaining virgin rain forests. Visit the lush Parque das Aves jungle reserve, a nature lover’s paradise, home to more than 350 species of birds, 66 varieties of mammals and a mind-bogging array of reptiles, fish, butterflies and flora.

This exclusive three-night Post-Program Option features one night in the Five-Star INTERCONTINENTAL BUENOS AIRES HOTEL and two nights in the Five-Star MELIÁ IGUAZÚ. Buenos Aires/ Iguazú round-trip airfare is included. The Post-Program Option is available at additional cost. Details will be provided with your reservation confirmation.
Five-Star, State-of-the-Art, Small Ship
Join us aboard the exclusively chartered, Five-Star Le Boréal, where distinctive French sophistication meets innovative nautical design. The ship's efficient electrical propulsion system and custom stabilizers provide an exceptionally smooth, quiet and comfortable voyage.

Respect for the Environment
With advanced eco-friendly features, the ship has been awarded the prestigious “Clean Ship” designation, a rarity among ocean vessels.

With Our Compliments
Indulge in these complimentary onboard amenities—alcoholic and nonalcoholic beverages available throughout the cruise and in your Suite or Stateroom minibar, Wi-Fi access throughout the ship (satellite reception permitting) and 24-hour room service.

Chic and Casual Dining
The stylish dining room and casual alfresco restaurant feature international and regional cuisine and serve continental and buffet breakfasts, buffet lunch, afternoon tea and dinner in four courses or buffet. Wine is served at your table with lunch and dinner.

Only 110 Suites and Staterooms—95% Including Private Balconies
These elegant ocean-view accommodations range from 200 to 484 square feet, and most have a private balcony. Your Five-Star Suite or Stateroom features individual climate control, two twin beds or one queen bed, a private bathroom with shower and luxurious hotel amenities, including flat-screen television, safe, full-length closet, plush robes and slippers.

Life on Board
Whether you seek educational and cultural presentations, panoramic views, nightly entertainment or quiet retreat, the ship’s spacious public areas can accommodate all passengers comfortably. Enjoy two lounges, a theater, library, Sun Deck with open-air bar, swimming pool, beauty salon, spa, Turkish bath-style steam room and fitness room. The ship has two elevators and 10 Zodiacs.

World-Class Service
The highly trained, English-speaking crew are personable and attentive, and the ship has a medical center staffed with a doctor and nurse.
Included Features

In Buenos Aires, Argentina
◆ Two nights in the Five-Star InterContinental Buenos Aires Hotel.
◆ Breakfast each morning.
◆ Welcome Reception.
◆ City tour featuring the popular neighborhoods of Palermo, Monserrat, La Boca, Puerto Madero and San Telmo and a visit to the historic Recoleta Cemetery.

On Board the Exclusively Chartered, Five-Star, Ice-Class Le Boréal
◆ Nine nights round trip Ushuaia, Argentina, cruising to Antarctica’s Port Lockroy, Wiencke Island, Petermann Island, Lemaire Channel, Neko Harbor, Paradise Bay, Deception Island and Half Moon Island, weather, ice and sea conditions permitting.
◆ Elegantly appointed, Five-Star Suite or Stateroom.
◆ Captain’s Welcome and Farewell Receptions.
◆ Complimentary alcoholic and nonalcoholic beverages available throughout the cruise.
◆ All meals aboard ship.
◆ Complimentary Wi-Fi aboard ship (satellite reception permitting).
◆ Exploration by Zodiac landing craft, accompanied by an expert naturalist from the expedition team.
◆ Shore excursions to explore Antarctica’s diverse wildlife habitats, including major penguin rookeries.
◆ Onboard expedition team of naturalists who provide a series of lectures about local wildlife and landscapes.
◆ Souvenir polar-grade red parka.

Always Included
◆ Transfers and luggage handling abroad if your arrival(s)/departure(s) coincide with the scheduled group transfer(s).
◆ Experienced local guides for included excursions.
◆ Gratuities to local guides and drivers on included excursions and transfers.
◆ Complimentary bottled water in your Suite or Stateroom and on excursions.
◆ Hospitality desk in the hotel and aboard ship.
◆ Experienced Gohagan & Company Travel Director at your service.
◆ Automatic $250,000 flight insurance policy for each participant ticketed on flights by Gohagan & Company.

Note: Internal program air (round trip Buenos Aires/Ushuaia) is required and is purchased individually at an additional cost.
Exploration of Antarctica

The intrepid deeds of Europeans Roald Amundsen, Robert Falcon Scott and Ernest Shackleton; Americans Admiral Richard Evelyn Byrd and Lincoln Ellsworth; and Canadian Sir Charles Seymour Wright, legendary explorers of Antarctica, have long been recounted in gripping personal tales and history books. Admiral Byrd, scion of a distinguished Virginia family, led the U.S. Antarctic expedition (1928-30) and made the first overflight of the South Pole (1929). Byrd later led three additional expeditions to Antarctica and named a large portion of the continent Marie Byrd Land after his wife.

Another American prominent in the exploration of the South Polar region was Lincoln Ellsworth. This Chicago native made the first flight across Antarctica (1935). In the course of his journey, he discovered the mountain range with the continent’s highest peaks, later named Ellsworth Mountains in his honor.

Your Expedition Team

Seasoned naturalists, who have studied and traveled extensively in Antarctica and the most remote regions of the world, accompany you on board and on excursions as your Antarctic Expedition Team. Their areas of expertise span marine biology, ornithology, ecology, geology, glaciology, conservation and environmental education, history and photography. The team's collaborative efforts, experience, particular interest in the world's ecosystems and enthusiasm for sharing their knowledge make them exceptionally well-suited to lead your Expedition to Antarctica.
LAND/Cruise TARIFF excluding taxes\* per person, based on double occupancy

<table>
<thead>
<tr>
<th>Category*</th>
<th>Description</th>
<th>Early Booking</th>
<th>TARIFF* after June 22, 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deluxe Suite</td>
<td>Expansive sliding glass door, private balcony, tub/shower, sitting area with sofa. Deck 6, Le France. (limited availability)</td>
<td>$14995</td>
<td>$15995</td>
</tr>
<tr>
<td>Prestige Suite II</td>
<td>Two rooms, expansive sliding glass door, large private balcony, two bathrooms: tub/shower and shower, large sitting area with sofa, two closets. Deck 5, Le Normandie. (limited availability)</td>
<td>$15295</td>
<td>$16295</td>
</tr>
<tr>
<td>Prestige Suite I</td>
<td>Two rooms, expansive sliding glass door, large private balcony, two bathrooms: tub/shower and shower, large sitting area with sofa, two closets. Deck 6, Le France. (limited availability)</td>
<td>$15995</td>
<td>$16995</td>
</tr>
<tr>
<td>Owner’s Suite</td>
<td>Two rooms, expansive sliding glass doors, two private balconies, one and a half bathrooms, separate tub and shower, sitting room with sofa, table and four chairs. Deck 6, Le France. (limited availability)</td>
<td>$17295</td>
<td>$18295</td>
</tr>
</tbody>
</table>

Singles are available in category 6 at $22295* and in category 4 at $24995* on or before June 22, 2018. Add $1000 for reservations made after June 22, 2018.

- Taxes are an additional $865 per person and are subject to change.
- \*Taxes are an additional $865 per person and are subject to change.

Round-trip airfare Buenos Aires/Ushuaia (internal program air) is $895 per person additional and subject to change.

For reservations made after June 22, 2018, add $1000 to the base price.

Gohagan & Company and reflects the only valid cabin categorization of the vessel.

**EXPEDITION TO ANTARCTICA RESERVATION FORM**

Send to: The University of Arizona Alumni Travel
1111 N. Cherry Avenue
Tucson, AZ 85721
Phone: (800) 922-3088
Fax: (312) 609-1141

Title Full Name (exactly as it appears on your passport)
---
Title Full Name (exactly as it appears on your passport)
---
Street Mailing Address (no P.O. Box number please)
City State Zip Code
---
---
Telephone: (Home) (Mobile)
---
---
Email Address (Business)
---
Preferred Name(s) on Badge(s) Tour No. 028-01/05/19-003
---

Program reservations require a deposit of $800 per person and $200 per person. I/We authorize you to charge my/our deposit of $800 per person and $200 per person. Please make my/our reservation(s) in Stateroom Category: 1st Choice _____ 2nd Choice _____

- Double occupancy (two twin beds).
- Double occupancy (one queen bed).
- Single accommodations.
- I am reserving as a single but prefer to share accommodations and will allow you to select my/our roommate (shares cannot be guaranteed).

Please make my/our reservation(s): Iguazú Falls Post-Program Option Jungle-View Rooms: Double at $2395 per person. Single at $3195 per person. I am reserving as a single but prefer to share accommodations. Falls-View Rooms: Double at $2395 per person. Single at $3195 per person. I am reserving as a single but prefer to share accommodations.

I/We want you to book my/our air, at additional cost to be advised. \[fill in departure city\]

- Economy Class
- Upgraded Economy
- Business Class
- First Class

Note: Airfare is subject to change and availability and is nonrefundable.

I/We will make my/our own arrangements.

UAA MEMBERSHIP INFORMATION

UA Alumni Travel is open to all alumni and friends. We ask all travelers to become sustaining members of the Alumni Association by making a gift in the amount of $40 for seniors (65 years of age and older), and $50 for general alumni and friends (44 years of age and younger). For membership information, visit arizonaalumni.com/join or call 1-800-232-8278.

I/We accept the conditions as stated in this brochure and submit my/our reservation(s) as indicated.
RELEASE OF LIABILITY, ASSUMPTION OF RISK AND BINDING ARBITRATION AGREEMENT

RESPONSIBILITY: Gohagan & Company, the sponsoring associations/organizations, and its and their employees, shareholders, subsidiaries, affiliates, officers, directors or trustees, successors, and assigns (collectively “Gohagan”), do not own or operate any entity which is to or does provide goods or services for your trip including, for example, lodging facilities, airline, vessel, or other transportation companies, guides or guide services, tour operators, persons, or entities associated with or independent contractors, acts of God or natural phenomena, strike or other labor activities, criminal or terrorist activities of any kind, political revolution, acts of civil unrest, insurrection or revolt, bites from or attacks by animals, insects or pests, war, and all such activities by political or other authority or government. In certain instances, the lack of availability of or access to medical attention or the quality thereof, overbooking or downgrading of accommodations, mechanical or other failure of airplanes, vessels, or other means of transportation, or for any failure of any transportation mechanism to arrive or depart timely or safely. Furthermore, as a result of any other unforeseeable or uncontrollable factors, you are required to spend an additional night(s), you will be responsible for your own hotel, transfers and meal costs. Baggage is entirely at owner’s risk. The right is reserved to decline to accept as a trip participant, or remove from a trip, without refund, any person Gohagan judges to be incapable of meeting the rigors and requirements of participating in the activities, or who is abusive to others, or who commits any act of cruelty, violence, aggression, or destruction, or is a public or private nuisance, or who Gohagan determines to detract from the enjoyment of the trip by others. Specific room/cabin assignments are within the sole discretion of the hotel or cruise line.

Gohagan reserves the right to change the itinerary or trip features at any time and for any reason, with or without notice, and Gohagan shall not be liable for changes of any purchased travel insurance. Gohagan is not required to refund monies paid by the participant to it. Gohagan, however, is not required under these circumstances. Gohagan may cancel a trip (or an option) for any reason whatsoever; if so, its sole responsibility is to refund monies paid by the participant to it. Gohagan, however, is not required under these circumstances. Gohagan reserves the right to substitute as a trip participant, or remove from a trip, without refund, any person Gohagan judges to be incapable of meeting the rigors and requirements of participating in the activities, or who is abusive to others, or who commits any act of cruelty, violence, aggression, or destruction, or is a public or private nuisance, or who Gohagan determines to detract from the enjoyment of the trip by others. Specific room/cabin assignments are within the sole discretion of the hotel or cruise line.

TRIP INSURANCE: We strongly recommend that you purchase trip cancellation insurance. In the event that you must cancel your participation in a travel program, trip cancellation insurance may be the only source of reimbursement.

CANCELLATIONS: Cancellations for all or any part of the trip including Pre/Post Program(s)’ reservation(s) will not be effective until received in writing in the offices of Gohagan. Should you have to cancel, the following terms will apply: reservation cancellation(s) are subject to a $200 ($50 Pre/Post Program(s)) per person administrative fee from the time of booking through 120 days prior to departure; from 95 through 119 days prior to departure, $800 ($200 Pre/Post Program(s)) per person; from 60 through 94 days prior to departure, 70% of the published full-fare tariff; cancellations 59 days or less prior to departure, a no-show, or early return from the trip will result in forfeiture of 100% of the published full regular tariffs. In addition, any applicable airline change fees, optional excursion cancellation fees and administrative fees may apply.

AIRFARE: Airfare is subject to change and availability and, depending on the fare basis, likely is nonrefundable. Your airline ticket constitutes a contract between you and the airline, even if purchased through Gohagan. If you wish to change your airline, you must be charged for any change fee charged by the airline. Pre/Post Program(s) reservation(s) will not be effective until received in writing in the offices of Gohagan. Should you have to cancel, the following terms will apply: reservation cancellation(s) are subject to a $200 ($50 Pre/Post Program(s)) per person administrative fee from the time of booking through 120 days prior to departure; from 95 through 119 days prior to departure, $800 ($200 Pre/Post Program(s)) per person; from 60 through 94 days prior to departure, 70% of the published full-fare tariff; cancellations 59 days or less prior to departure, a no-show, or early return from the trip will result in forfeiture of 100% of the published full regular tariffs. In addition, any applicable airline change fees, optional excursion cancellation fees and administrative fees may apply.

PHYSICAL ACCESSIBILITY: All programs require physical independence and mobility. Any physical or mental condition that may require specific accommodations (including but not limited to any wheelchair, examining the need for a wheelchair) must be reported in writing when you make your reservation. Travelers must be able to embark or disembark motorcoach transportation using hotels, inns or lodges for cruise accommodations if necessary due to weather, water conditions or levels, other events of force majeure, military, or any other conditions beyond the control of Gohagan. Gohagan is not responsible therefor and is not required to compensate passengers under such circumstances. The participant acknowledges that for whatever reason whatsoever; if so, its sole responsibility is to refund monies paid by the participant to it. Gohagan, however, is not required under these circumstances. Gohagan reserves the right to substitute as a trip participant, or remove from a trip, without refund, any person Gohagan judges to be incapable of meeting the rigors and requirements of participating in the activities, or who is abusive to others, or who commits any act of cruelty, violence, aggression, or destruction, or is a public or private nuisance, or who Gohagan determines to detract from the enjoyment of the trip by others. Specific room/cabin assignments are within the sole discretion of the hotel or cruise line.

LUGGAGE: Luggage allowance policies are set by the airlines and may change without notice.

ACCEPTANCE OF CONTRACT: By forwarding of deposit, the participant certifies that he/she does not have any mental, physical or other condition of disability that would create a hazard for him/herself or other participants and accepts the terms contained in this Release of Liability, Assumption of Risk and Binding Arbitration Agreement.

PHOTO CREDITS: AGE Fotostock, Alamy, Doug Allan, Wolfgang Koheler; all images are rights managed and cannot be used without permission.

Gohagan & Company
209 South LaSalle Street
Suite 500
Chicago, Illinois 60604-1446
(312) 609-1140 or (800) 922-3088
http://www.gohagancruise.com
© Gohagan & Company

The University of Arizona Alumni Travel
1111 N. Cherry Avenue
Tucson, AZ 85719
CST#: 2031868-40, WST#: 601 767 666, OST#: TA 0905.

Binding Arbitration: Any dispute concerning, relating or referring to this Agreement, the brochure or any other literature concerning the trip, or the trip itself, shall be resolved exclusively by binding arbitration pursuant to the Federal Arbitration Act, 9 U.S.C., Sections 1-16, and the American Arbitration Association (AAA) or pursuant to the Comprehensive Arbitration Rules & Procedures of the Judicial Arbitration and Mediation Services, Inc. (JAMS). Such proceedings will be governed by substantive (but not procedural) Illinois law and will take place in Chicago, IL. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable. Please understand that by agreeing to these terms and conditions, the participant and Gohagan are waiving the right to a trial by jury.

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